

HOLLAND ESQUIRE

If you wish to return all or part of your order then please return in the original packaging in the same condition that you received them to the address below

All returns should be made to:
**N. Holland Ltd, Bolsover Street,
Hucknall, Nottingham NG15 7TZ
United Kingdom**

To arrange collection by Holland Esquire
Tel: +44 (0)115 9681 281
Email: onlinesales@nhollandltd.co.uk.

If goods were incorrectly delivered, or faulty then collection will be at the expense of Holland Esquire otherwise the cost of return will be deducted from any refund.

Goods can also be returned through the Post Office or alternative Courier Service at your own expense.

- If you purchase an item from us then you have the right to cancel your order within 7 working days of receiving the item. To do so, you must notify our Customer Services team on onlinesales@nhollandltd.co.uk within those 7 working days. You will then be entitled to a refund from Holland Esquire which will be paid as soon as possible, but in any event within 30 days.
- If collected by Holland Esquire then the returns costs will be charged as delivery costs. Collections can only be specified as am or pm.
- If you cancel your order with us, you must return any items to us immediately, in the same condition in which you received them, at your own cost. If you return any items, we will not be responsible for any loss or damage to them in transit and we reserve the right to charge you for any such loss or damage.
- If the items were made to your specifications, or are clearly personalised, you will not have the right to cancel your order under section
- If you are not happy with your purchase, simply complete the form contained in your parcel and return the item, along with the completed form, to us within fourteen days of receiving your parcel (except where you are returning it because it is incorrectly delivered, or faulty)
- You must return the item(s) in the same condition in which you received them, with their original packaging. You are asked to take reasonable care with the items.
- Any return carried out (other than for faulty items or items delivered incorrectly by us) will be at your own expense.
- A full refund excluding delivery costs will be processed within fifteen days of us receiving the returned items.
- We advise you to return items by recorded delivery or by any other means that shows proof of the return.

RETURNS FORM

PLEASE COMPLETE AND RETURN WITH ORDER

Name: _____

Address: _____

Order No: RC

Invoice No: HEWEB

Date: _____

ITEMS RETURNING

Item Code	Item Name	Price
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

REASON FOR RETURN

Size (Too Small) Size (Too big) Faulty

Not as expected Other (Please specify)

WHAT WOULD YOU LIKE TO DO

Replace items with size Refund